

Terms & Conditions

To receive your tentative tour program, we need definite information, like

- total days in India
- total days in Ladakh with detailed flight information (arrival and departure dates, flight timings, flight number and company)
- exact starting date of your activities in Ladakh
- Have you ever travelled in high altitude? If yes, kindly give a short insight.

Visitors who want to do a camping-style trekking in Ladakh are kindly advised to book their trekking or expedition several months in advance. In the high season months of July and August there might be no ponies/horses and/or guides available.

If you want to book a language speaking guide (French, English), please inform us accordingly. Do it several months in advance, as such guides may be unavailable during the high season months of July and August. French and good English-speaking guides will be charged extra (EUR 35 to 60 per day).

A minimum of 25 % or a maximum of 50 % advance (non-refundable) has to be deposited via bank transfer at the time of booking confirmation.

The rest of the amount (balance due) has to be paid before the start of the tour or by latest on arrival at Leh. The payment at our Leh office should be cash only (we accept USD, CHF, EUR, Indian Rupees). Kindly note that we do not accept credit cards.

All the mentioned rates are calculated per person. Check-in / check-out time at all the properties would be at 1200 hrs (noon).

Any change(s) in the finalized program or itinerary will be charged accordingly.

For last-minute or tour bookings within 7 (seven) days: On the day you confirm the tour, the payment will be due and have to be paid at our office.

Cancellation Fees

Between 90 to 50 days before tour start: 25 % of the tour amount will be charged

Between 49 to 30 days before tour start: 50 % of the tour amount will be charged

Between 29 to 08 days before tour start: 75 % of the tour amount will be charged

Between 07 to 00 days before tour start and "no show": 100 % of the tour amount will be charged

Those travelers who book a last-minute tour or a tour within 7 (seven) days: no refund will be paid.

Once you started your trekking or tour, and you cancel it due to any reason, e.g. sickness, change of mind, etc., no refund will be paid from us.